TOEOHO' 2THS2860

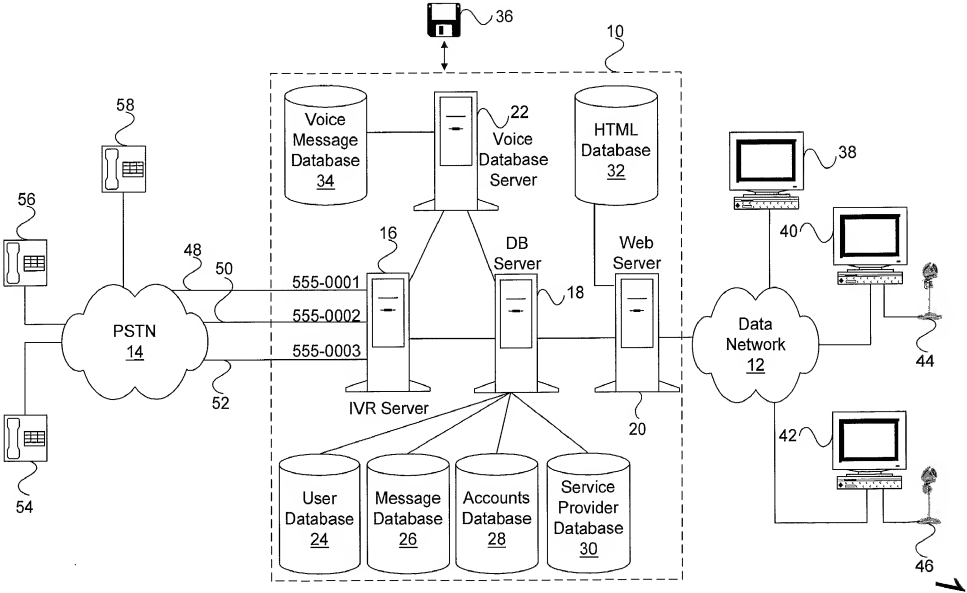


FIG. 1

1/10

TOCHD' 2TH52860

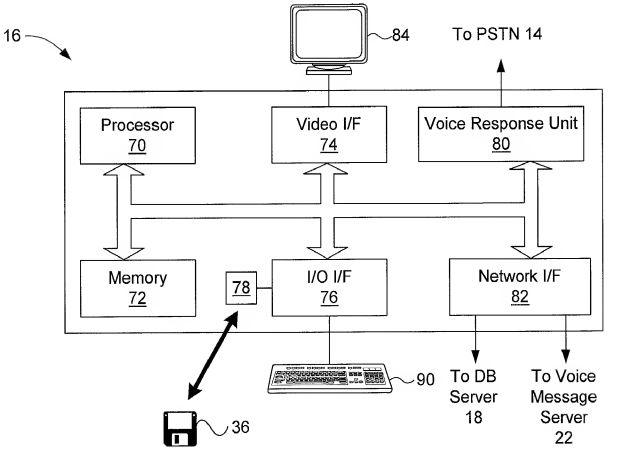
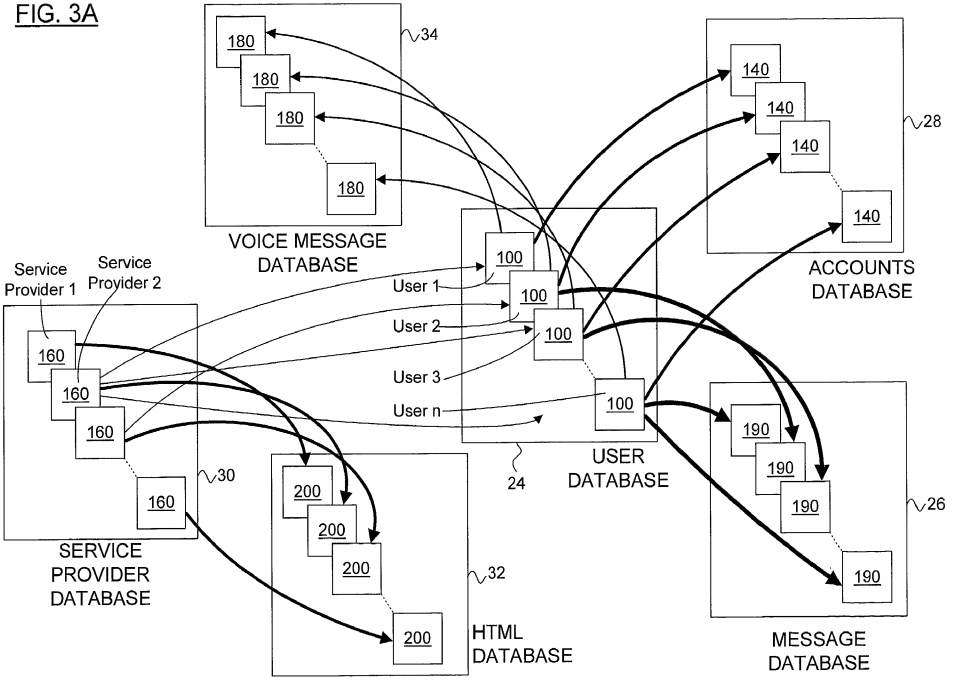


FIG. 2

FIG. 3A


180
180
180
180
34
VOICE MESSAGE DATABASE
140
140
140
140
28
ACCOUNTS DATABASE
Service Provider 1
Service Provider 2
160
160
160
160
30
SERVICE PROVIDER DATABASE
User 1
User 2
User 3
User n
100
100
100
100
24
USER DATABASE
200
200
200
200
32
HTML DATABASE
190
190
190
190
26
MESSAGE DATABASE

TOEOHO' 2TH52860

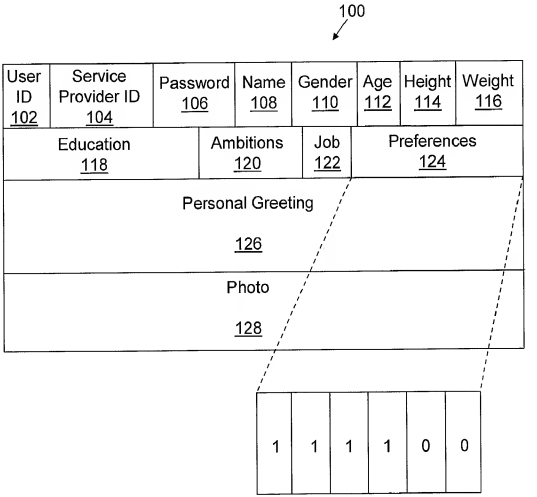


FIG. 3B

TOEOHO"2THS2866

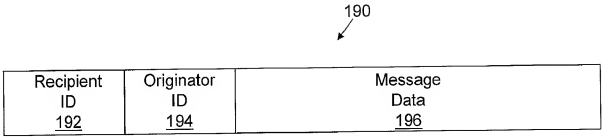


FIG. 3C

TOEOHO' ZTHSZ860

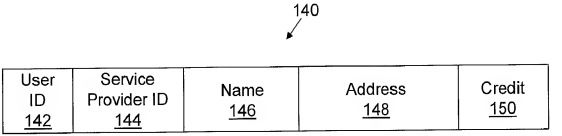


FIG. 3D

TOCOHO" 2TH52860

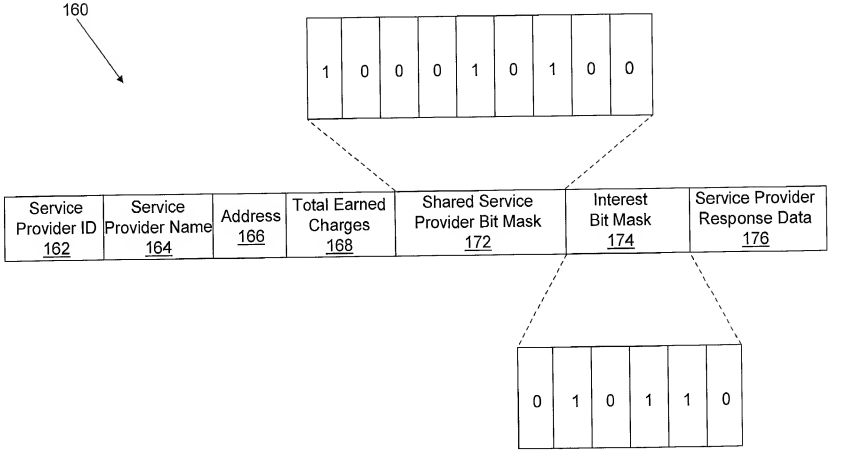


FIG. 3E

770

TOEOHO' 2TH52860

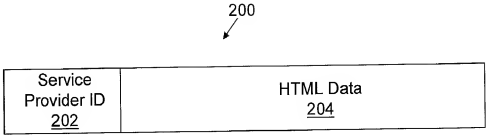


FIG. 3F

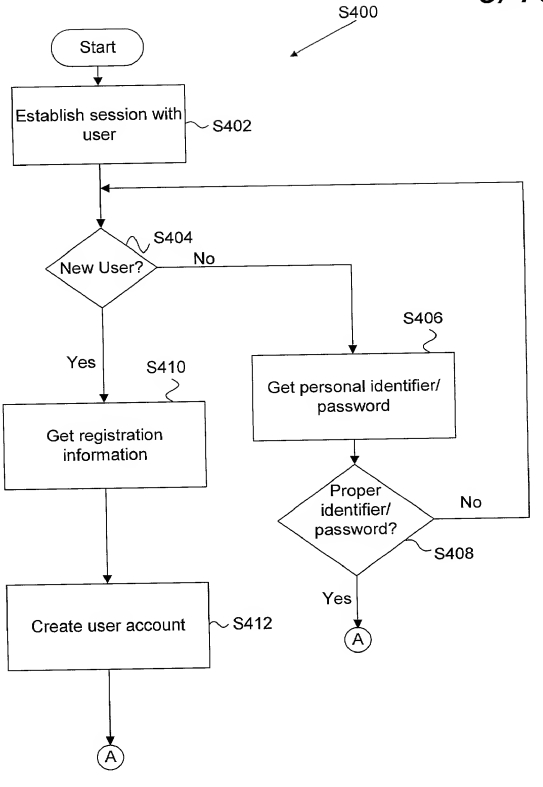

S400
Start
Establish session with user
S402
S404
New User?
No
Yes
S406
Get personal identifier/ password
S410
Get registration information
Proper identifier/ password?
No
S408
Yes
A
Create user account
S412
A

FIG. 4

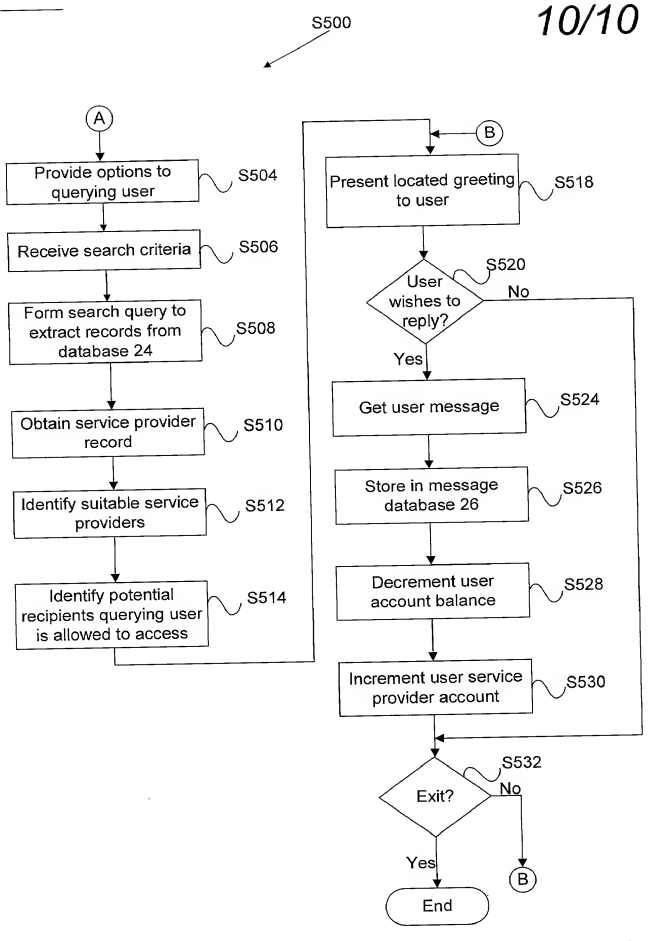

S500
A
Provide options to querying user
S504
Receive search criteria
S506
Form search query to extract records from database 24
S508
Obtain service provider record
S510
Identify suitable service providers
S512
Identify potential recipients querying user is allowed to access
S514
B
Present located greeting to user
S518
User wishes to reply?
S520
No
Yes
Get user message
S524
Store in message database 26
S526
Decrement user account balance
S528
Increment user service provider account
S530
Exit?
S532
No
Yes
B
End

FIG. 5